

## COLLABORATIVE WORKING POLICY

We are committed to the proactive and practical operation of an effective collaborative working policy.

This policy has been implemented to underpin our existing collaborative working relationships and to provide a framework for setting the objectives for the development of our business relationship management plan.

This policy is endorsed by myself as the Senior Executive Responsible (SER) for the development and implementation of the company's collaborative working strategy. The policy is fully supported by the senior management team who will work together to ensure that collaborative working relationships are not only maintained but also continually improved.

Our understanding of the benefits to be gained by all parties from our existing collaborative business relationships is the catalyst behind the implementation of this policy.

The driving principle behind this policy is our desire not only to further develop our existing collaborative working relationships with our clients, but to effectively develop a company culture where the ethos of collaborative working is embraced throughout the organisation and with all our business partners.

Our desire to formalise our commitment to the development of collaborative business relationships will be demonstrated through the implementation of objectives, policies procedures and working practices which meet the requirements of BS11000 and to achieve formal certification. To achieve this objective, I will delegate specific responsibilities members of the executive management team who will be championing the implementation of the standard.

This policy will be communicated throughout the organisation and will be made available to interested parties and stakeholders.

This policy will be reviewed regularly throughout the implementation of BS11000 for effectiveness and least annually thereafter.



**Gary Beeston**  
Managing Director